



SmartOnline 208/240V 5kVA On-Line UPS -Double Conversion, 4.5kW, 4U, Network Card Option, TAA Compliant

MODEL NUMBER: SU5000RT4UHVTAA





5kVA UPS protects connected equipment against damage and downtime due to blackouts, brownouts, surges and line noise.

Features

Protects Mission-Critical Rack-Mounted Equipment against Damage, Downtime and Data LossThis TAA-compliant UPS system protects connected equipment against damage, downtime and data loss due to power outages, voltage fluctuations and transient surges. Featuring a 4500W capacity, high 0.9 power factor, true on-line operation with pure sine wave output and zero transfer time to battery, the SmartOnline® SU5000RT4UHVTAA provides the highest level of battery backup and AC power protection for critical server, network and telecom equipment.

Reliable, Expandable Battery BackupUPS battery backup keeps connected equipment operational through short power failures, and provides time to save data and perform an orderly system shutdown in case of a prolonged blackout. The internal battery set provides 11 minutes of support at half load and 3.5 minutes at full load. During normal operation, incoming utility power keeps the battery fully charged so backup power will be available when needed. For mission-critical applications demanding continuous uptime, the 5kVA UPS can provide expandable runtime with optional external battery packs, such as Tripp Lite's BP192V12RT3UTAA (sold separately). A battery-independent restart ensures automatic UPS power-up after lengthy power outages, even with expired batteries.

Economy Mode Helps the Environment and Your Cash FlowOperating with a high 96% efficiency in optional economy mode, the SU5000RT4UHVTAA significantly reduces BTU heat output and operating energy costs.

Intuitive Front-Panel Interface for Convenient UPS Operation and MonitoringFront-panel LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status at a glance. The LCD readout with scroll controls supports visual monitoring of a variety of control options to support advanced UPS settings and configurations. The panel rotates for comfortable viewing in rack-mount or tower configuration.

Optional WEBCARDLX Network Interface Offers 24/7 AccessAn accessory slot accommodates the optional Java-free HTML5-based WEBCARDLX interface, which enables full remote access for site power and UPS status monitoring, configuration, control and email notifications via secure web browser, SNMP, telnet or SSH. It supports 10/100 Mbps auto-sensing for optimum communication with an Ethernet network. Automated alerts help prevent accidental overloads, power loss and downtime.

Highlights

- Zero transfer time between AC power and battery for uninterrupted operation
- Optional economy mode reduces BTU heat output and saves you money in energy costs
- Optional external batteries provide additional runtime for essential applications
- Interactive LED/LCD interface delivers detailed UPS operation and monitoring options
- Complies with the Federal Trade Agreements Act (TAA) for GSA Schedule purchases

Applications

- Delivering perfectly regulated sine wave output to missioncritical equipment
- Protecting connected components from dangerous surges, spikes and line noise
- Keeping equipment operational through short power failures
- Allowing time to save data and safely shut down components in case of a prolonged blackout

Package Includes

- SU5000RT4UHVTAA SmartOnline 208/240V 5kVA On-Line UPS
- USB cable
- DB9 cable
- EPO cable
- Rack-mounting hardware
- Owner's manual



Advanced Communications PortsUSB and DB9 ports (cables are included) enable data-saving unattended shutdown of connected systems when used with Tripp Lite's free downloadable PowerAlert® software. Capabilities include detailed monitoring of load levels, self-test data and utility power conditions.

Versatile Installation OptionsHardware is included for mounting the 5kVA UPS system in 4U of space in an EIA-standard 19-inch 4-post rack. Use the optional 2POSTRMKITHD for 2-post rack mounting or the optional 2-9USTAND for mounting in an upright tower position.

TAA-Compliant UPS for GSA Schedule PurchasesThe SU5000RT4UHVTAA is compliant with the Federal Trade Agreements Act (TAA) for GSA Schedule purchases.

2-Year Warranty, \$250K Ultimate Lifetime Insurance and Environmentally Responsible DesignThe SU5000RT4UHVTAA comes with a 2-year warranty and \$250,000 of Ultimate Lifetime Insurance for any connected components damaged by a power surge (U.S., Canada and Puerto Rico only). It's manufactured in compliance with strict RoHS specifications, reflecting Tripp Lite's commitment to environmental responsibility.

Specifications

| OVERVIEW | | |
|------------------------------------|---|--|
| UPC Code | 037332230942 | |
| UPS Type | On-Line | |
| INPUT | | |
| Input Phase | Single-Phase | |
| Rated input current (Maximum Load) | 24A (200V), 24A (208V), 23.6A (220V), 23A (230V), 21.7A (240V) | |
| Nominal Input Voltage(s) Supported | 200V AC; 208V AC; 240V AC | |
| Nominal Input Voltage Description | Factory configured to 208V | |
| UPS Input Connection Type | L6-30P | |
| UPS Input Cord Length (ft.) | 10 | |
| UPS Input Cord Length (m) | 3.1 | |
| Recommended Electrical Service | 30A | |
| OUTPUT | | |
| Output Capacity (VA) | 5000 | |
| Output Capacity (kVA) | 5.00 | |
| Output Capacity (Watts) | 4500 | |
| Output Capacity (kW) | 4.50 | |
| Output Capacity Details | Supports up to 105% load continuously in double conversion mode, 106 to 125% for 1 minute, 126% to 150% for 30 seconds; Loads over 150% trigger immediate bypass mode operation to support loads directly from mains power; Double conversion mode is automatically restored as the overload is cleared | |
| Power Factor | 0.9 | |
| Crest Factor | 3:1 | |
| Nominal Voltage Details | 208V default | |





| Frequency Compatibility | 50 / 60 Hz; Supports 50 to 60 Hz and 60 to 50 Hz conversion |
|--|---|
| Frequency Compatibility Details | Output frequency matches input nominal on startup; Frequency conversion mode enables conversion of 60Hz to 50Hz or 50Hz to 60Hz (no de-rating) |
| Output Voltage Regulation (Line Mode) | +/- 2% |
| Output Voltage Regulation (Economy Line Mode) | +/- 10% |
| Output Voltage Regulation (Battery Mode) | +/- 2% |
| Output Circuit Breakers | 20A breaker protects L6-20R outlets, L6-30R outlets are unbreakered |
| Output AC Waveform (AC Mode) | Pure Sine wave |
| Output AC Waveform (Battery Mode) | Pure Sine wave |
| Nominal Output Voltage(s) Supported | 200V; 208V; 240V |
| Output Receptacles | (2) L6-20R; (2) L6-30R |
| Individually Controllable Load Banks | No |
| BATTERY | |
| Battery Type | Valve Regulated Lead Acid (VRLA) |
| Runtime Full Load (min.) | 3.5 min. |
| Runtime Half Load (min.) | 11 min. |
| Expandable Runtime | Yes |
| External Battery Pack Compatibility | BP192V12RT3UTAA ; BP192V787C-1PH |
| DC System Voltage (VDC) | 192 |
| Battery Recharge Rate (Included Batteries) | 6 hours from 10% to 90% (typical, full load discharge) |
| Battery Access | Front panel battery access |
| Internal UPS Replacement Battery Cartridge | RBC5-192 (qty 1) |
| Battery Replacement Description | Hot-swappable, user replaceable batteries |
| VOLTAGE REGULATION | |
| Voltage Regulation Description | Online, double-conversion power conditioning |
| Overvoltage Correction | 2% output voltage regulation during overvoltages to 280V (full load) / 300V (90% load or less) |
| Undervoltage Correction | 2% output voltage regulation during undervoltages to 156V (full load) / 100V (50% load or less) |
| USER INTERFACE, ALERTS & CON | TROLS |
| Front Panel LCD Display | Selectable LCD display with scroll and selection buttons enables UPS control and detailed monitoring options; LED/LCD panel rotates for viewing in rack/tower formats (see manual) |
| Switches | 2 Switches control off/on power status and alarm-cancel/self-test operation; 2 additional switches support set and execute scrolling LCD functions; A manual bypass switch featured on the detachable PDU allows for complete removal of the UPS during routine maintenance without disrupting power to connected loads |





| Alarm Cancel Operation | Alarm cancel switch |
|---|---|
| Audible Alarm | Unique audible alarms for all major UPS, environmental and power conditions (see manual) |
| LED Indicators | 6 LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status; LCD screen offers additional information and control options |
| SURGE / NOISE SUPPRESSION | |
| UPS AC Suppression Joule Rating | 2595 |
| UPS AC Suppression Response Time | Instantaneous |
| EMI / RFI AC Noise Suppression | Yes |
| PHYSICAL | |
| Primary Form Factor | Rackmount |
| Rack Height | 40 |
| Cooling Method | Fan |
| Included Mounting Accessory Description | 4 post rackmount installation accessories included |
| Installation Form Factors Supported with Included Accessories | 4 post 19 inch rackmount |
| Installation Form Factors Supported with Optional Accessories | 2 post rackmount (2POSTRMKITHD); Tower (2-9USTAND) |
| Minimum Required Rack Depth with External Battery Pack (cm) | 74 |
| Minimum Required Rack Depth with External Battery Pack (in.) | 29 |
| Minimum Required Rack Depth without External Battery Pack (cm) | 65 |
| Minimum Required Rack Depth without External Battery Pack (in.) | 25.75 |
| Primary UPS Depth (mm) | 525 |
| Primary UPS Height (mm) | 174 |
| Primary UPS Width (mm) | 445 |
| Shipping Dimensions (hwd / in.) | 12.00 x 24.00 x 29.00 |
| Shipping Dimensions (hwd / cm) | 30.48 x 60.96 x 73.66 |
| Shipping Weight (Ibs.) | 151.80 |
| Shipping Weight (kg) | 68.86 |
| UPS Housing Material | Steel |
| UPS Power Module Dimensions (hwd, cm) | 17.40 x 44.45 x 52.50 |
| UPS Power Module Dimensions (hwd, in.) | 6.85 x 17.50 x 20.67 |
| UPS Power Module Weight (kg) | 51.71 |





| UPS Power Module Weight (lbs.) | 114 | |
|--|---|--|
| ENVIRONMENTAL | | |
| Operating Temperature Range | +32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius | |
| Storage Temperature Range | +5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius | |
| Relative Humidity | 5% to 90% (non-condensing) | |
| AC Mode BTU / Hr. (Full Load) | 1767 | |
| AC Economy Mode BTU / Hr. (Full Load) | 640 | |
| AC Mode Efficiency Rating (100% Load) | 90% | |
| AC Economy Mode Efficiency Rating (100% Load) | 96% | |
| Battery Mode Heat Dissipation (BTU/Hr) @ Full Load | 1708 | |
| Operating Elevation | 0 to 6560 ft. / 0 to 2000 m | |
| Audible Noise | 65 dB at 1m front side | |
| COMMUNICATIONS | | |
| Network Management Cards | SNMPWEBCARD; TLNETCARD ; WEBCARDLX; MODBUSCARD ; <a <br="" class="productLink">href="//tripplite.eaton.com/Programmable-Relay-I-O-Card~RELAYIOCARD">RELAYIOCARD </a | |
| Network Monitoring Port Description | Two contact closure monitoring options available - RELAYIOCARD with six configurable contact closure outputs (uses UPS card slot) and RELAYIOMINI with 3 configurable contact closure outputs (requires removal of USB port module) | |
| PowerAlert Software | For local monitoring via the UPS's built-in communication ports, download PowerAlert software at https://tripplite.eaton.com/products/power-alert | |
| Communications Cable | USB, DB9 serial and EPO cables included | |
| WatchDog Compatibility | Yes | |
| Communications Interface | DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB (HID enabled) | |
| LINE / BATTERY TRANSFER | | |
| Transfer Time | No transfer time (0 ms.) in online, double-conversion mode | |
| Transfer Time (Economy Mode) | 8 ms. typical power failure response in optional economy mode | |
| Low Voltage Transfer to Battery Power (Setpoint) | 156V (full load) / 100V (50% load or less, derates linearly) | |
| High Voltage Transfer to Battery Power (Setpoint) | 280V (full load) / 300V (90% load or less) | |
| FEATURES & SPECIFICATIONS | | |
| Cold Start (Startup in Battery Mode During a Power Failure) | Cold-start operation supported | |





| High Availability UPS Features | Auto Probe Monitoring (requires WEBCARDLX); Automatic inverter bypass; Expandable battery backup; Hot swappable batteries; On-Line/Double-Conversion; Remote management; Sine wave output; Surge/noise protection; Zero transfer time | |
|---|---|--|
| Green Energy-Saving Features | High efficiency economy mode operation; Support for daily startup and shutoff; Schedulable daily hours of economy mode operation | |
| APPLICATIONS | | |
| AFFLICATIONS | | |
| UPS Applications | Mission Critical Applications | |
| | | |
| WARRANTY & SUPPORT | | |
| Product Warranty Period (Worldwide) | 2-year limited warranty | |
| Connected Equipment Insurance (U.S., Canada & Puerto Rico) | \$250,000 Ultimate Lifetime Insurance | |

1000 Eaton Boulevard

Cleveland, OH 44122 United States

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