

# SmartOnline 120/208V 10kVA On-Line UPS – Double Conversion, 9kW, 10U, Network Card Option, TAA Compliant

MODEL NUMBER: SU10000RT3TFTAA



10kVA UPS protects low- and high-voltage equipment against damage from blackouts, brownouts, surges and line noise.

## Features

**Protects Mission-Critical Rack-Mounted Equipment against Damage, Downtime and Data Loss** This TAA-compatible UPS system protects connected equipment against damage, downtime and data loss due to power outages, voltage fluctuations and transient surges. Featuring a 9000W capacity, high 0.9 power factor, true on-line operation with pure sine wave output and zero transfer time to battery, the SmartOnline® SU10000RT3TFTAA provides the highest level of battery backup and AC power protection for critical server, network and telecom equipment. Using the dual 2U transformers, this 10kVA UPS system can support both low- and high-voltage equipment.

**Reliable, Expandable Battery Backup** UPS battery backup keeps connected equipment operational through short power failures, and provides time to save data and perform an orderly system shutdown in case of a prolonged blackout. The 3U external battery provides 12.5 minutes of support at half load and 4.3 minutes at full load. During normal operation, incoming utility power keeps the battery fully charged so backup power will be available when needed. For mission-critical applications demanding continuous uptime, the 10kVA UPS can provide expandable runtime with optional external battery packs, such as Tripp Lite's field-replaceable, hot-swappable BP240V10RT3UTAA (sold separately). A battery-independent restart ensures automatic UPS power-up after lengthy power outages, even with expired batteries.

**Easily Hot-Swappable with No Expensive Service Calls or Downtime Needed** With its detachable PDU, the SU10000RT3TFTAA is easily hot-swappable by a user of any skill set. In bypass mode, the PDU passes power to equipment without the use of the power and battery modules, allowing them to be removed while keeping your application in operation. When making repairs or replacing a battery, no lengthy service calls or downtime are necessary.

**Economy Mode Helps the Environment and Your Cash Flow** Operating with a high 96% efficiency in optional economy mode, the SU10000RT3TFTAA significantly reduces BTU heat output and operating energy costs.

**Intuitive Front-Panel Interface for Convenient UPS Operation and Monitoring** Front-panel LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status at a glance. The LCD readout with scroll controls supports visual monitoring of a variety of control options to support advanced UPS settings and configurations. The panel rotates for comfortable viewing in rack-

## Highlights

- Zero transfer time between AC power and battery for uninterrupted operation
- PDU keeps essential equipment powered during hot-swap battery replacement or repair
- Dual 2U transformers support power protection of both low- and high-voltage components
- Optional external batteries provide additional runtime for essential applications
- Complies with the Federal Trade Agreements Act (TAA) for GSA Schedule purchases

## Applications

- Delivering perfectly regulated sine wave output to mission-critical equipment
- Protecting connected components from dangerous surges, spikes and line noise
- Keeping equipment operational through short power failures
- Allowing time to save data and safely shut down components in case of a prolonged blackout

## Package Includes

- SU10KRT3UPMTAA hot-swappable UPS power module
- SUPDMB710TAA detachable PDU w/maintenance bypass switch
- (2) SU5000XFMRT2UTAA low-voltage transformers
- BP240V10RT3UTAA external battery pack
- USB cable
- DB9 cable
- EPO cable
- Rack-mounting hardware
- 2-9USTAND tower stand kit
- Owner's manual



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mount or tower configuration.

**Optional WEBCARDLX Network Interface Offers 24/7 Access**An accessory slot accommodates the optional Java-free HTML5-based WEBCARDLX interface (sold separately), which enables full remote access for site power and UPS status monitoring, configuration, control and email notifications via secure web browser, SNMP, telnet or SSH. It supports 10/100 Mbps auto-sensing for optimum communication with an Ethernet network. Automated alerts help prevent accidental overloads, power loss and downtime.

**Advanced Communications Ports**USB and DB9 ports (cables are included) enable data-saving unattended shutdown of connected systems when used with Tripp Lite's free downloadable PowerAlert® software. Capabilities include detailed monitoring of load levels, self-test data and utility power conditions.

**Versatile Installation Options**Hardware is included for mounting the 10kVA UPS system in 10U of space in an EIA-standard 19-inch 4-post rack. Use the optional 2POSTRMKITHD (sold separately) for 2-post rack mounting or the included 2-9USTAND for mounting in an upright tower position.

**TAA-Compliant UPS for GSA Schedule Purchases**The SU10000RT3TFTAA is compliant with the Federal Trade Agreements Act (TAA) for GSA Schedule purchases.

**2-Year Warranty, \$250K Ultimate Lifetime Insurance and Environmentally Responsible Design**The SU10000RT3TFTAA comes with a 2-year warranty and \$250,000 of Ultimate Lifetime Insurance for any connected components damaged by a power surge (U.S., Canada and Puerto Rico only). It's manufactured in compliance with strict RoHS specifications, reflecting Tripp Lite's commitment to environmental responsibility.

## Specifications

OVERVIEW	
UPC Code	037332223760
UPS Type	On-Line
INPUT	
Input Phase	Single-Phase
Rated input current (Maximum Load)	54A (208V)
Nominal Input Voltage(s) Supported	208V AC
UPS Input Connection Type	Hardwire
UPS Input Connection Description	3 wire single phase input (L1, L2, G)
Recommended Electrical Service	60A
OUTPUT	
Output Capacity (VA)	10000
Output Capacity (kVA)	10
Output Capacity (Watts)	9000
Output Capacity (kW)	9
Output Capacity Details	Supports up to 105% load continuously in double conversion mode, 106 to 125% for 1 minute, 126% to 150% for 30 seconds; Loads over 150% trigger immediate bypass mode operation to support loads directly from mains power; Double conversion mode is automatically restored as load levels are reduced to 95% or less



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Power Factor	0.9
Crest Factor	3:1
Nominal Voltage Details	Voltage selection via front panel LCD interface; This configuration requires the Power Module be set to 208V output voltage; Included step-down transformers support 120V output
Frequency Compatibility	60 Hz
Frequency Compatibility Details	Output frequency regulation +/- 0.05Hz (free running)
Output Voltage Regulation (Line Mode)	+/- 2%
Output Voltage Regulation (Economy Line Mode)	+/- 10%
Output Voltage Regulation (Battery Mode)	+/- 2%
Output Circuit Breakers	20A double-pole (x2) protects 2 L6-20R outlets each, 30A double-pole (x2) protects 1 L6-30R outlets each, 20A single-pole (x8) protect 3 5-15/20R outlets each
Output AC Waveform (AC Mode)	Pure Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave
Nominal Output Voltage(s) Supported	120V; 208V
Output Receptacles	(24) 5-15/20R; (4) L6-20R; (2) L6-30R
Individually Controllable Load Banks	No
<b>BATTERY</b>	
Battery Type	Valve Regulated Lead Acid (VRLA)
Runtime Full Load (min.)	4.3 min. (9000w)
Runtime Half Load (min.)	12.5 min. (4500W)
Expandable Runtime	Yes
External Battery Pack Compatibility	BP240V10RT3UTAA; BP240V787C-1PH
DC System Voltage (VDC)	240
Battery Recharge Rate (Included Batteries)	Less than 6 hours from 10% to 90% (typical, full load discharge)
Battery Replacement Description	Hot-swappable, user replaceable external battery packs
<b>VOLTAGE REGULATION</b>	
Voltage Regulation Description	2% output voltage regulation in standard online, double-conversion mode
Overvoltage Correction	Corrects overvoltages up to 300V
Undervoltage Correction	Corrects undervoltages as low as 100V
<b>USER INTERFACE, ALERTS &amp; CONTROLS</b>	
Front Panel LCD Display	Selectable LCD display with scroll and selection buttons enables UPS control and detailed monitoring options; LED/LCD panel rotates for viewing in rack/tower formats; LCD Display supports ENGLISH, FRENCH, GERMAN, ITALIAN, SPANISH and PORTUGUESE (see manual)

Switches	2 Switches control off/on power status and alarm-cancel/self-test operation; 2 additional switches support set and execute scrolling LCD functions; bundled PDU includes bypass switch to enable hot-swap UPS power module replacement
Alarm Cancel Operation	Alarm cancel switch
Audible Alarm	Unique audible alarms for all major UPS, environmental and power conditions (see manual)
LED Indicators	6 LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status; LCD screen offers additional information and control options
ISOLATION	
Output Isolation Transformer	120V output is isolation transformer protected
SURGE / NOISE SUPPRESSION	
UPS AC Suppression Joule Rating	2565
UPS AC Suppression Response Time	Instantaneous
EMI / RFI AC Noise Suppression	Yes
PHYSICAL	
Primary Form Factor	Rackmount
Rack Height	10U
Cooling Method	Fan
Included Battery Pack Dimensions (hwd / in.)	5.25 x 17.5 x 25
Included Battery Pack Weight (lbs.)	159
Included Battery Pack Weight (kg)	72.12
Included Mounting Accessory Description	4 sets of adjustable 4 post rack rails included; Tower stands are included to support the entire 10U UPS bundle in upright tower configuration
Installation Form Factors Supported with Included Accessories	4 post 19 inch rackmount
Installation Form Factors Supported with Optional Accessories	2 post rackmount (&nbsp;<a class="productLink" href="//tripplite.eaton.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD">2POSTRMKITHD</a>&nbsp;)
Maximum Device Depth (cm)	83.82
Maximum Device Depth (in.)	33
Maximum Device Depth (mm)	838
Minimum Required Rack Depth (cm)	96.52
Minimum Required Rack Depth (inches)	38
Optional Mounting Accessory Notes	4 sets of &nbsp;<a class="productLink" href="//tripplite.eaton.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD">2POSTRMKITHD</a>&nbsp; required for 2 post rackmount installation of separate power module, battery pack and set of two transformers
Primary UPS Depth (mm)	656
Primary UPS Height (mm)	131
Primary UPS Width (mm)	445



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Shipping Dimensions (hwd / in.)	40.00 x 26.00 x 41.00
Shipping Dimensions (hwd / cm)	101.60 x 66.04 x 104.14
Shipping Weight (lbs.)	510.00
Shipping Weight (kg)	231.33
Stepdown Transformer Dimensions (hwd / cm)	8.89 x 44.45 x 52.83
Stepdown Transformer Dimensions (hwd / in.)	3.5 x 17.5 x 20.8
Stepdown Transformer Height (mm)	89
Stepdown Transformer Width (mm)	445
Stepdown Transformer Depth (mm)	528
Stepdown Transformer Weight (kg)	25.85
Stepdown Transformer Weight (lbs.)	57
Unit Dimension Details	Includes 3U SU10KRT3UPMTAA UPS power module, 3U battery pack, two 2U SU5000XFMR2UTAA step down transformers plus SUPDMB710TAA PDU with bypass; MAXIMUM DEVICE DEPTH specification refers to the whole UPS installed depth with bypass PDU installed
UPS Housing Material	Steel
UPS Power Module Dimensions (hwd, cm)	13.06 x 44.45 x 65.58
UPS Power Module Dimensions (hwd, in.)	5.14 x 17.5 x 25.82
UPS Power Module Weight (kg)	19.50
UPS Power Module Weight (lbs.)	43
<b>ENVIRONMENTAL</b>	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	3415
AC Economy Mode BTU / Hr. (Full Load)	1280
AC Mode Efficiency Rating (100% Load)	91%
AC Economy Mode Efficiency Rating (100% Load)	96%
Battery Mode Heat Dissipation (BTU/Hr) @ Full Load	4593
Operating Elevation	0-10000 ft. (0-3000 m)
Audible Noise	60 dBA at front side 1 meter
<b>COMMUNICATIONS</b>	



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Network Management Cards	SNMPWEBCARD; &nbsp;<a class="productLink" href="//tripplite.eaton.com/Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems~TLNETCARD">TLNETCARD</a>&nbsp;; WEBCARDLX; &nbsp;<a class="productLink" href="//tripplite.eaton.com/MODBUS-Management-Accessory-Card-UPS-Remote-Monitoring-Control~MODBUSCARD">MODBUSCARD</a>&nbsp;; RELAYIOCARD
Network Monitoring Port Description	Additional contact closure support with optional RELAYIOCARD and RELAYIOMINI interface cards. RELAYIOMINI installation requires removal of panel containing USB ports
PowerAlert Software	For local monitoring via the UPS's built-in communication ports, download PowerAlert software at <a href="https://tripplite.eaton.com/products/power-alert">https://tripplite.eaton.com/products/power-alert</a>
Communications Cable	USB, DB9 serial and EPO cables included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
Network Management Card Description	Network management card optional
Communications Interface	DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB (HID enabled)
<b>LINE / BATTERY TRANSFER</b>	
Transfer Time	No transfer time (0 ms.) in online, double-conversion mode
Transfer Time (Economy Mode)	8 ms. typical power failure response in optional economy mode
Low Voltage Transfer to Battery Power (Setpoint)	100V
High Voltage Transfer to Battery Power (Setpoint)	300V
<b>FEATURES &amp; SPECIFICATIONS</b>	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
Economy Mode Operation	Optional economy mode enables high efficiency bypass operation with a maximum output voltage variation of +/- 10%. Double conversion mode is automatically restored as mains voltage varies beyond +/-10% with less than 1 millisecond transfer time between modes.
High Availability UPS Features	Auto Probe Monitoring (requires WEBCARDLX); Automatic inverter bypass; Expandable battery backup; Hot swappable UPS power module; Hot swappable batteries; Manual bypass switch; On-Line/Double-Conversion; Remote management; Sine wave output; Surge/noise protection; Zero transfer time
Green Energy-Saving Features	High efficiency economy mode operation; Schedulable daily hours of economy mode operation
<b>APPLICATIONS</b>	
UPS Applications	Mission Critical Applications
<b>STANDARDS &amp; COMPLIANCE</b>	
Product Certifications	CSA (Canada); NOM (Mexico); UL 1778
Product Compliance	RoHS; FCC Part 15 Class A (USA); Trade Agreements Act (TAA)
<b>WARRANTY &amp; SUPPORT</b>	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000&nbsp;<a class="insuranceLink" href="//tripplite.eaton.com/support/insurance-policy">Ultimate Lifetime Insurance</a>&nbsp;



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