

## TAA-Compliant SmartPro 120V 3kVA 2.25kW Line-Interactive Sine Wave UPS, 2U Rack/Tower, Extended Run, Pre-Installed WEBCARDLX Network Interface, LCD, USB, DB9 Serial

MODEL NUMBER: **SM3000RM2UNTAA**



### Description

This SmartPro® Line-Interactive UPS with enhanced LCD interface offers network-grade power protection for critical server, network and telecommunications equipment. Line-Interactive Uninterruptible Power Supply (UPS) with built-in Auto-Voltage Regulation (AVR) actively corrects brownouts and overvoltages back to usable levels while maintaining a full battery charge in case of power failure. A unique configuration excels in exceptionally poor power environments with two separate levels of voltage boost to correct both slight undervoltages and severe brownout conditions. Interactive LCD interface reports UPS operating mode, detailed UPS and site-power data, plus enables a variety of UPS setup and configuration options. Super-fast switchover from line to battery power occurs within milliseconds to maintain operation of connected equipment without interruption or reboot. 98% line-mode efficiency offers reduced heat emissions and operating costs. Network management interfaces support communications via USB port, DB9 serial port and pre-installed WEBCARDLX network management interface card.

The Java-free HTML5-based WEBCARDLX interface enables full remote access for site power and UPS status monitoring, configuration, control and email notifications via secure web browser, SNMP, telnet or SSH. It supports 10/100 Mbps auto-sensing for optimum communication with an Ethernet network.

Optional EnviroSense2 modules (sold separately) provide a variety of environmental monitoring capabilities. Protocols supported include HTTP, HTTPS, SMTP, SNMPv1, SNMPv2, SNMPv3, telnet, SSH, FTP, DHCP and NTP.

HID-compliant USB port enables integration with built-in power management and auto shutdown features of Windows and macOS. Network communications ports enable detailed monitoring of equipment load levels, self-test data and utility power conditions. PowerAlert UPS monitoring and auto-shutdown software is available via free download. Switched output load banks enable scheduled and real-time remote reboot and load shedding of select outlets. Emergency Power Off (EPO) interface. LCD display panel easily rotates for viewing in rack-mount or tower configurations. Audible alarm with push-button momentary alarm-cancel and silent-mode configuration options. Programmable self-test. Field-replaceable, hot-swappable battery modules.

### Features

- Federal Trade Agreements Act / TAA Compliant for GSA Schedule purchases
- SM3000RM2UNTAA line interactive 2U rack/tower UPS with 3000VA / 3kVA capacity (1600W maximum load with external battery packs)
- Line interactive UPS with Automatic Voltage Regulation (AVR) corrects brownouts and overvoltages from 83 to 145V
- NEMA L5-30P input plug; 8 NEMA 5-15/20R and 1 L5-30R output receptacles, Two independently

### Highlights

- Federal Trade Agreements Act / TAA Compliant for GSA Schedule purchases
- 3kVA / 3000VA / 2250W line interactive 2U rack/tower UPS
- 120V nominal output during brownouts to 83V and overvoltages to 145V
- Interactive LCD, USB, RS232, EPO and pre-installed WEBCARDLX Network Interface
- Hot-swap batteries, 98% efficiency, Sine wave output, 2 switchable load banks
- NEMA L5-30P input, 8 NEMA 5-15/20R and 1 L5-30R outlets
- To enable the Auto Probe feature, this product requires LX firmware update 15.5.2 or later to be installed

### Package Includes

- SM3000RM2UNTAA UPS System with Pre-Installed WEBCARDLX Network Interface
- USB, Serial & EPO cabling
- 4-post rackmount installation kit
- Instruction manual



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switchable output load banks

- Maintains uninterrupted operation of connected networking equipment during blackouts, surges, brownouts and overvoltages
- High 98% efficiency rating in line-power mode offers reduced power consumption and BTU emissions
- Internal batteries offer 10 minutes at 50% load (1125W) and 3.5 minutes at 100% load (2250W)
- Extended runtime is available with optional BP48V24-2U (limit 1), BP48V60RT-3U (multi-pack compatible) and BP48V27-2US (multi-pack compatible) external battery packs (max output de-rates to 1600 watts with external batteries)
- External battery configurations require the use of External Battery Configuration Software (see manual)
- Hot-swappable, user-replaceable internal batteries and external battery packs can be replaced with no disruption to connected equipment
- Front panel LCD monitoring screen with MODE and ENTER buttons reports operating mode with 5-bar battery charge graphic, plus 7 selectable screens of detailed UPS and site power information
- LCD interface also supports a number of advanced user setup and operating preferences
- Ships with 4-post rack-mount installation hardware; Optional 2POSTRMKITWM enables 2-post rack-mount/wallmount installation; Optional 2-9USTAND enables tower placement
- Network interfaces support communications via built-in USB, DB9 serial / contact-closure and pre-installed WEBCARDLX network management card
- WEBCARDLX interface allows full remote access for power monitoring, configuration, control and email notifications via secure web browser, SNMP, Telnet, SSH or Command Line
- Optional E2 sensors enable site monitoring of temperature, humidity and contact-closure status
- Reduce Service Calls with Auto Probe Autonomous Device Management. Auto Probe feature (Firmware 15.5.2 and greater) of the LX Platform Interface checks the connectivity status of any networked device and automatically takes one or more user-configured actions if the device fails to respond; actions include outlet reboot, set SNMP traps, SNMP OID sets, and even script execution when used in conjunction with the PowerAlert Network Shutdown Agent (PANSA)
- HID-compliant USB port enables integration with built-in power management and auto shutdown features of Windows and macOS
- USB & Serial ports enable data-saving unattended shutdown when used with PowerAlert software, available via FREE download from [tripplite.eaton.com/products/power-alert](http://tripplite.eaton.com/products/power-alert)

## Specifications

OVERVIEW	
UPC Code	037332184214
UPS Type	Line-Interactive
INPUT	
Input Phase	Single-Phase
Rated input current (Maximum Load)	24A
Nominal Input Voltage(s) Supported	120V AC
UPS Input Connection Type	L5-30P
UPS Input Cord Length (ft.)	10
UPS Input Cord Length (m)	3.1
Recommended Electrical Service	30A 120V
OUTPUT	



Output Capacity (VA)	3000
Output Capacity (kVA)	3
Output Capacity (Watts)	2250
Output Capacity (kW)	2.25
Power Factor	0.75
Nominal Voltage Details	120v nominal output in battery mode
Frequency Compatibility	60 Hz
Output Voltage Regulation (Line Mode)	-14%, +6%
Output Voltage Regulation (Battery Mode)	+/- 5%
Load Management Receptacles	Two switchable single-outlet load banks
Output Circuit Breakers	Two 20A output breakers protect 4 5-15/20R outlets each
Output AC Waveform (AC Mode)	Pure Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave
Nominal Output Voltage(s) Supported	110V; 115V; 120V
Output Receptacles	(8) 5-15/20R; (1) L5-30R
Individually Controllable Load Banks	Yes

## BATTERY

Battery Type	Valve Regulated Lead Acid (VRLA)
Runtime Full Load (min.)	3.5 min. (2250W)
Runtime Half Load (min.)	10 min. (1125W)
Expandable Runtime	Yes
Expandable Runtime Description	Output with external battery pack configurations is limited to 1600 watts maximum
External Battery Pack Compatibility	<a href="#">BP48V24-2U</a> (limit 1); <a href="#">BP48V242UTAA</a> (limit 1); <a href="#">BP48V27-2US</a> (multi-pack compatible); <a href="#">BP48V60RT-3U</a> (multi-pack compatible); <a href="#">BP48V60RT3UTAA</a> (multi-pack compatible)
DC System Voltage (VDC)	48
Battery Recharge Rate (Included Batteries)	Less than 4.5 hours from 10% to 90%
Battery Access	Front panel battery access door
Internal UPS Replacement Battery Cartridge	<a href="#">RBC94-2U</a>
Battery Replacement Description	Hot-swappable, user replaceable batteries

## VOLTAGE REGULATION

Voltage Regulation Description	Automatic voltage regulation (AVR) maintains line power operation with an input voltage range of 83 to 145
Overvoltage Correction	Input voltages between 127 and 145 are reduced by 12%
Undervoltage Correction	Input voltages between 108 and 96 are boosted by 12%
Severe Undervoltage Correction	Input voltages between 83 and 95 are boosted by 24%
<b>USER INTERFACE, ALERTS &amp; CONTROLS</b>	
Front Panel LCD Display	Front panel LCD information and configuration screen offers detailed UPS and site power status and operating data, plus configuration of voltage, operating mode, alarm function and a variety of additional options (see manual for detailed LCD configuration and monitoring options)
Switches	3 pushbutton switches control OFF / ON power status, MODE selection and MUTE / ENTER control functions. . LX Platform Interface: Recessed reset switch for interface reboot and factory reset
Alarm Cancel Operation	Power-fail alarm can be temporarily silenced using alarm-cancel switch; silent mode alarm configuration option available
Audible Alarm	Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions
LED Indicators	Network Link/Activity (Green): Flashes for network activity. Network Speed (Yellow): 10 Mbps (Flashing), 100 Mbps (On steady). LX Platform Interface Status: Normal Operation (Solid Green); Software Update (Alternating Green/Orange ~1/sec); Factory Reset (Alternating Green/Orange ~2/sec).
<b>SURGE / NOISE SUPPRESSION</b>	
UPS AC Suppression Joule Rating	570
UPS AC Suppression Response Time	Instantaneous
UPS Dateline Suppression	1 line TEL/DSL or Ethernet
EMI / RFI AC Noise Suppression	Yes
<b>PHYSICAL</b>	
Primary Form Factor	Rackmount
Rack Height	2U
Cooling Method	Fan
Included Mounting Accessory Description	Included 4POSTRAILKIT mounting bracket enables installation in 4 post racks from 20.5 to 36 inches (521 to 914mm)
Installation Form Factors Supported with Included Accessories	4 post 19 inch rackmount
Installation Form Factors Supported with Optional Accessories	2 post rackmount ( <a href="http://tripplite.eaton.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2 post rackmount</a> ); 2-4 post front rail rackmount ( <a href="http://tripplite.eaton.com/Heavy-Duty-2-post-Front-Mounting-Ear-Kit~UPSHDEARKIT">2-4 post front rail rackmount</a> ); 4 post rackmount short-depth ( <a href="http://tripplite.eaton.com/4-Post-1U-Universal-Adjustable-Rack-Mount-Shelf-Kit-for-Wall-Mount-Racks~4POSTRAILKITWM">4 post rackmount short-depth</a> ); Tower ( <a href="http://tripplite.eaton.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND">Tower</a> ); Wallmount ( <a href="http://tripplite.eaton.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM</a> )
Minimum Required Rack Depth (cm)	58.42
Minimum Required Rack Depth (inches)	23
Minimum Required Rack Depth with External Battery Pack (cm)	67



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Minimum Required Rack Depth with External Battery Pack (in.)	26.5
Minimum Required Rack Depth without External Battery Pack (cm)	64
Minimum Required Rack Depth without External Battery Pack (in.)	25
Optional Mounting Accessory Notes	Optional <a href="//tripplite.eaton.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND">2-9USTAND</a> enables upright tower UPS placement; <a href="//tripplite.eaton.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2POSTRMKITWM</a> enables wall-mount and 2-post rackmount installation; <a href="//tripplite.eaton.com/4-Post-1U-Universal-Adjustable-Rack-Mount-Shelf-Kit-for-Wall-Mount-Racks~4POSTRAILKITWM">4POSTRAILKITWM</a> enables installation in 4-post short-depth racks from 14.5 to 23.5 inches (368 to 597mm); <a href="//tripplite.eaton.com/Heavy-Duty-2-post-Front-Mounting-Ear-Kit~UPSHDEARKIT">UPSHDEARKIT</a> enables installation in 2 or 4-post racks using front vertical rails only, without rear support
Primary UPS Depth (mm)	494
Primary UPS Height (mm)	88
Primary UPS Width (mm)	440
Shipping Dimensions (hwd / in.)	8.80 x 23.90 x 22.20
Shipping Dimensions (hwd / cm)	22.35 x 60.71 x 56.39
Shipping Weight (lbs.)	80.00
Shipping Weight (kg)	36.29
UPS Housing Material	Steel
UPS Power Module Dimensions (hwd, cm)	8.79 x 43.99 x 49.43
UPS Power Module Dimensions (hwd, in.)	3.46 x 17.32 x 19.46
UPS Power Module Weight (kg)	28.49
UPS Power Module Weight (lbs.)	62.8
Unit Weight (lbs.)	62.8000
Unit Weight (kg)	28.49
<b>ENVIRONMENTAL</b>	
Operating Temperature Range	32° to 104°F (0° to 40°C)
Storage Temperature Range	5° to 122°F (-15° to 50°C)
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	189
AC Mode Efficiency Rating (100% Load)	98%
Battery Mode Heat Dissipation (BTU/Hr) @ Full Load	1356
Operating Elevation	0-10000 ft. (0-3000 m)
Audible Noise	45 dBA maximum, front side 1m
<b>COMMUNICATIONS</b>	

Network Management Cards	&nbsp;<a class="productLink" href="//tripplite.eaton.com/Network-Card-Eaton-Tripp-Lite-Series-UPS-Systems~WEBCARDLXE">WEBCARDLXE</a>&nbsp;
Network Monitoring Port Description	Includes pre-installed WEBCARDLX Network Management Card
PowerAlert Software	For local monitoring via the UPS's built-in Serial or USB communication ports, download PowerAlert software at <a href="https://tripplite.eaton.com/products/power-alert">https://tripplite.eaton.com/products/power-alert</a> . LX Platform Interface: PowerAlert Device Manager 20 (PADM20)
Communications Cable	Micro-USB, USB and DB9 cabling included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
Network Monitoring Port	RJ45 Network port, Micro-USB Configuration/Console port, USB A port supports a variety of Envirosense2 environmental and control modules. See Accessories>Management Hardware section for more information about these modules.
EPO Port	RJ11 interface jack with 4-meter cable included. Supports normally open and normally closed EPO systems
SNMP Compatibility	SNMP V1, V2c, V3
Network UPS Tools (NUT) Compatibility	NUT compatible. See a full list of NUT compatible Tripp Lite UPS systems at <a href="https://networkupstools.org/stable-hcl.html?manufacturer=Tripp%20Lite">https://networkupstools.org/stable-hcl.html?manufacturer=Tripp%20Lite</a>
Network Management Card Description	Network management card included
Communications Interface	DB9 Serial; EPO (emergency power off); Pre-installed network card; Slot for SNMP/Web interface; USB (HID enabled)
<b>LINE / BATTERY TRANSFER</b>	
Transfer Time	5 milliseconds (AC to battery); 1 millisecond (battery to AC)
Low Voltage Transfer to Battery Power (Setpoint)	83
High Voltage Transfer to Battery Power (Setpoint)	145
<b>FEATURES &amp; SPECIFICATIONS</b>	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Auto Probe Monitoring and Reboot (included); Automatic Voltage Regulation (AVR); Hot swappable batteries; Remote management; Surge/noise protection
Green Energy-Saving Features	Greater than 95% efficiency - GREEN UPS; Individually controllable load banks
Grounding Details	Includes back panel grounding lug
<b>APPLICATIONS</b>	
UPS Applications	Large Network
<b>STANDARDS &amp; COMPLIANCE</b>	
Product Certifications	CSA (Canada); UL 1778
Product Compliance	RoHS; FCC Part 15 Class A (USA); Trade Agreements Act (TAA)
<b>WARRANTY &amp; SUPPORT</b>	
Product Warranty Period (Worldwide)	2-year limited warranty



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Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 <a class="insuranceLink" href="//tripplite.eaton.com/support/insurance-policy">Ultimate Lifetime Insurance</a>
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